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Employee Retention Strategies in Banking Sector: A Remedy for the Biggest Challenge Today (with Special Reference to ICICI & HDFC Banks)

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FINIT ATTONAL RESEARCH

The banking industry develops financial dealing with customers of all dimensions to supply financial products and services that encourage economic development, and perform as a facilitator to national and global economics. Banking industry is now facing a very crucial problem that how to retain best talent, nearby 21% attrition rate in banking sector specially this study has been conducted in ICICI & HDFC banks so nearby 20% attrition rate in the year 2012 in these banks. Banks should embracing exclusive strategies to overwhelmed these challenges and move forward to attain the goals to objectives of the organizations.

Retention of best talent is critical to the enduring strength and success of any organisation. The performance of employees is frequently linked directly to customer satisfaction, improve sales, quality work, and even to the reputation of an organisation. Whereas it is frequently indirectly linked to, effective succession planning, satisfied colleagues and extremely implanted organizational knowledge and culture. Employee retention strategy assists the organizations to provide employee satisfaction, motivation, improve commitment and enhance workforce support for strategic corporate initiatives. Effective employee retention strategy is an efficient effort by employers to build and foster an environment that motivates existing employees to persist in the organisation. A dynamic retention strategy renovates a dominant recruitment mechanism.

One of the utmost persistent challenges facing by the banking sectors is keeping their best talent. In today's knowledge and service based economy, corporations distinguish themselves by their talent—the people with specialized skills and knowledge who walk through their doors every morning, and walk out every night. The study has been conducted regarding employee retention in private sector banks (ICICI & HDFC Bank). The objectives of this study to know that reasons for increasing the attrition rate continuously in banking sector and why people leave their

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